Job Title: Exhibit Guide

Department: Education

Department Supervisor: Director of Education and Exhibits

Support Staff & Scheduling: Education Staff

Description: Are you passionate about the environment? Do you enjoy working with children and adults? If you are a people person and aren't squeamish around sea creatures, then consider joining the team of volunteers helping to inspire environmental stewardship among the 60,000+ guests who visit Florida Oceanographic Coastal Center each year. Initial training will help you get started, additional training opportunities are available and independent study is encouraged. Shifts are 3 hours per week and volunteers must make a minimum commitment of 3 consecutive months. Exhibit guides must be at least 15 years old.

Responsibilities:

• Greet and welcome visitors
• Introduce visitors to the exhibits and encourage a hands-on experience
• Answer questions about the animals in our aquariums, touch tanks, displays, and the local environment
• Stay current with updates and changes to programs and policies
• Share responsibility for opening and/or closing procedures with other volunteers

Job Requirements:

• Must be at least 15 years old
• Friendly, outgoing disposition
• Interest and ability to work with people of all ages including young children
• Excellent customer service skills-Will have customer service training included
• Ability to communicate clearly
• Ability and desire to learn exhibit information and share your knowledge with others
• Help to maintain the cleanliness of the facility

Time Commitments:

• Minimum commitment - 3 consecutive months
• 1 shift per week
• Shifts are scheduled Wednesday-Sunday from 9:45-1pm or 12:45pm-4pm.

Training Consists of:
• Volunteer orientation
• Exhibit Guide training at touch tank with education staff without guests 4 sessions
• Shadow training with education staff with guests 4-8 sessions
• After training with staff for 2-3 months the education staff will perform an informal exhibit guide evaluation to assess your ability to work independently
• Ocean EcoCenter Exhibit Hall training will then begin. Further training will be provided as necessary along with continuing educational opportunities and independent study

**Florida Oceanographic’s Core Values:**

• We believe in learning and understanding all we can about Florida’s ocean and coastal ecosystems.
• We believe in teaching children and adults about Florida’s environments in an exciting and interactive way.
• We believe in helping the visitors to enjoy and learn from their experiences at the Florida Oceanographic Coastal Center.
• We believe that our approach to work is built on respect for one another and teamwork, including all employees and volunteers, creating a good workplace and allowing work to be exciting and fun.
• We believe in providing the best possible care for all living plants and animals within our exhibits.
• We believe in being good stewards of all the material and financial resources made available to us.
• We believe that our activities and actions should encourage others to be better stewards of Florida’s ocean and coastal ecosystems.

**Mission Statement:**
Florida Oceanographic’s mission is to inspire environmental stewardship of Florida’s coastal ecosystems through education, research and advocacy.